

# eSignTrust Hardware Installation Guide

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## eSignTrust Hardware Installation Guide

## eSignTrust Driver and Certificate Installation

Before using the eSignTrust Electronic Certificate, please proceed to the eSignTrust website <u>https://www.esigntrust.com</u> to download and install the necessary hardware drivers and Root and Intermediate CA Certificates:

- Bit4ID JSign Smart Card Driver
- ACS Unified Smart Card Reader Driver (installed when the card reader is not automatically recognized)
- eSignTrust Root and Intermediate CA Certificates
- 1. Install the Bit4ID JSign Smart Card Driver

Go to eSignTrust website (Home Page -> Application Download) and install the relevant Driver.

About eSignTrust   Contact Us	XXII   PORT   ENG Search Q
O Electronic Certificates     O Services	s ••• Repository ••• Support and ••• Online Download Services
Podut Comparison Podut Comparison Dinine Appointent Search Certificati Application Download	eSignTrust Signing Password Security Tips
eSignCloud Service 電子描述 eSignCloud "靈簽" 服務	News 2024/10/0 65/07.ftrust Cortification Services Maintenance Notification 2021/12/4 Callies apolations of Electronic Cortificatis Services In Teleco One Account 2023/04/21 eSignificant Certification Services Maintenance Instituation

Select the relevant Smart Card Driver to download:

- Bit4ID JSign Smart Card Driver (For Smart Card with Serial No. 8000000011-8000004019)

- Bit4ID JSign4 Smart Card Driver (For Smart Card with Serial No. S 1000004020 onward. This version includes the smart card unlock function, which must be used together with the smart card unlock PUK scratch card.)

	Windows	MacOS
ACS Unified Smart Card Reader Driver	a second second	
(Compatible with ACR38 or above desktop or portable USB smart card reader)	Download	Download
Smart Card Driver Download		
	Windows	MacOS
BIAID JSign Smart Card Driver (For smart card with Serial Number 8000000011-8000004019) (TT R000003961) BIAID JSign	<u>Version</u> <u>1.4.10.441</u>	<u>Version</u> <u>1.4.10.58</u>
BR4DI Sign4 Smart Card Driver (For JSign3 and JSign 4 smart card, with Serial Number 5 1000004020 onward. This version includes the smart card unlock function, which must be used together with the smart card unlock PUK scratch card.)	<u>Version</u> <u>1.4.10.794</u>	<u>Version</u> <u>1.4.10.79</u>

Remark: The downloaded file is required to be unzipped to obtain the installation (.EXE) file.

Open the Bit4ID JSign / Bit4ID JSign4 installation file (.EXE / .DMG), and follow the on-screen instructions to complete the installation.

A "Bit4id–PKI Manager" program shortcut will be added to the Desktop after successful installation.

E Bit4 Ma	iid - PKI anager			Bit4iq Mar	d - PKI nager	
JS	Sign			JSi	gn4	
(Version	1.4.10.441)			(Version	1.4.10.794)	
Bit4id PKI Manager		🗆 🗙 🔛 Bitái	I PKI Manager (1.4.10.794)			- 🗆 X
File Tools		<b>2</b> ] <sub>id</sub>				□ 쒛 ①
PC		Login	ected Devices			
CNS [ACS CCID USB Reader	0]	efresh • ♀ @	CNS ACS CCID USB Reader 0	Unlock PIN Change	e PIN Login	
		Export		Device Information	Certificates	
	CH	ange PIN		Reader	ACS CCID USB Reader 0	
		nlock PIN		Description	CNS	
	Chang	• Token Name		Serial number	2444028000002251	
		P		Manufacturer	Bit4id	
Info		mcate view		PIN status	PIN is OK	
	Regist	er certificates		PUK status	PUK is OK	
Field Value				Total memory	128K	
Description CNS Serial number 24444028000002 Manufacturer Bit4id Model JS2048 (L) PIN status PIN is OK PUK status PIN is OK Total memory 80000 Free memory 36784	2251	<b>1</b> id		Free memory	28280	
Unlock the device PIN with PUK		110				Powered by 🐴Id

2. Install the ACS Unified Smart Card Reader Driver (to be installed when the card reader is not automatically recognized by the computer)

The Smart Card Reader provided by eSignTrust is plug & play on Microsoft Windows, if the device is not automatically recognized by the system or users using MacOS, please manually download and install the driver:

	Windows	MacOS
ACS Unified Smart Card Reader Driver	Download	Download
(Compatible with ACR38 or above desktop or portable USB smart card reader)	Download	Download
Smart Card Driver Download		
	Windows	MacOS
Bit4ID JSign Smart Card Driver		
(For smart card with Serial Number 8000000011-8000004019)		
	Version	Version
CTT CTT	1.4.10.441	1.4.10.582
8000003961		
Bit4ID JSign		
Bit41D JSign4 Smart Card Driver		
This version includes the smart card unlock function, which must be used		
together with the smart card unlock PLIK scratch card )	Version	Version
	1.4.10.794	1.4.10.797
CTT CTT		
\$ 1000005019		

Open the installation file (.EXE / .DMG), and follow the on-screen instructions to complete the installation.

3. Install the eSignTrust Root and Intermediate CA Certificates

Users can go to eSignTrust website (Home Page -> Repository -> eSignTrust Root and Issuing CA Certificates), and choose to use the eSignTrust Root and Issuing CA Certificates Batch Installation Tool to install all eSignTrust Root and Issuing CA certificates, or to manually install the following Root and required Intermediate certificates individually:

- Root Certificate G03
- Qualified Certificate CA for Government G03
- Qualified Certificate CA for Corporate G03
- Qualified Certificate CA for Personal G03
- Normalised and Encipherment Certificate CA for Government G03
- Normalised and Encipherment Certificate CA for Corporate G03
- Normalised and Encipherment Certificate CA for Personal G03

#### Windows Users

During installation of Root Certificate, please choose to install the certificate into the "Trusted Root Certification Authorities" store. For installation of Intermediate CA certificates, please choose "Automatically select the certificate store based on the type of certificate".

÷	🚰 Certificate Import Wizard	×
	Certificate Store Certificate stores are system areas where certificates are kept.	
	Windows can automatically select a certificate store, or you can specify a location for the certificate.	
	Automatically select the certificate store based on the type of certificate     Place all certificates in the following store     Certificate store:     Trusted Root Certification Authorities	
	Irusted Root Certification Authorities Browse	)
	Next Canc	el

## MacOS Users

Please install the Root and Intermediate CA Certificates into the Keychain Access.

•••	鑰匙圈存取	<b>ビ</b> ① Q 搜尋	
	所有項目 密碼 安全備註 我的證書 密鑰 證書		
<b>台</b> 登入			
合 本機項目			
合 系統			
💼 系統根	名稱	種類	有效期限 鑰匙圈
	📷 •.safp.gov.mo	證書	2021年5月3日下午8:00: 登入
	Adobe Content Certificate 10-5	證書	2025年8月18日下午9:18 登入
	📷 Adobe Content Certificate 10-6	證書	2025年8月18日下午9:2 登入
	📷 Adobe Intermediate CA 10-3	證書	2068年8月5日上午1:37: 登入
	📷 Adobe Intermediate CA 10-4	設書	2068年8月5日 上午1:37: 登入
	📷 Apple Application Integration Certification Authorit	y 證書	2026年10月21日 上午8:0 登入
	> 🔀 com.apple.idms.appleid.prd.4576f376c6f464948	7a4538773d3d 證書	2017年5月30日下午11:1 登入
	> 🔀 com.apple.idms.appleid.prd.4576f376c6f464948	7a4538773d3d 證書	2017年7月27日 上午3:16 登入
	> 🔀 com.apple.idms.appleid.prd.4576f376c6f464948	7a4538773d3d 證書	2019年5月6日 下午9:48: 登入
	📷 eSignTrust Government Certification Authority (G0	3) 證書	2032年1月2日 上午7:59: 登入
	📷 eSignTrust Government Qualified Certificate CA (G	03) 證書	2032年1月2日上午7:59: 登入
	🙀 eSignTrust Root Certification Authority (G03)	證書	2042年1月1日上午7:59:59 登入
	🔄 Holmes Leong	證書	2025年12月15日下午5:1 登入
	📷 SwissSign Personal Silver CA 2008 - G2	證書	2023年7月9日下午7:11:09 登入
	📷 windows10.microdone.cn	證書	2038年1月24日下午4:0 登入

## **Installation Check**

Open the Bit4id PKI Manager program, smart card information will be shown if installation is successful.

Version 1.4.10.441			Version	1.4.10.794	
Bit4id PKI Manager	- 0 ×	Bit4id PKI Manager (1.4.10.794)			- 🗆 🗙
ile Tools		<b>4</b> id			🗋 쒛 🖸
PC	Login	Connected Devices			
CNS [ACS CCID USB Reader 0]	Refresh	• • • 6 CNS ACS CCID USB Reader 0 :	Unlock PIN Cha	ange PIN Login	
	Export		Device Information	Certificates	
	Change PIN		Reader	ACS CCID USB Reader 0	
	Unlock PIN		Description	CNS	
	Change Token Name		Serial number	2444028000002251	
			Manufacturer	Bit4id	
international in	Certificate view		Model	JS2048 (L)	
1010	Register certificates		PIN status	PIN is OK	
Field Value			PUK status	PUK is OK	
Description CNS			Total memory	128K	
Serial number 2444028000002251 Manufacturer Bitkid Model JS2048 (L) PIN status PIN is OK PUK status PUK is OK Total memory 80000 Free memory 36784	<b>Ž</b> id		Free memory	28280	
Unlock the device PIN with PUK	www.bit4id.com				Powered by

Select "Login" and enter the smart card PIN, the certificates on the smart card will be shown, by doubleclicking on the certificate can view the certificate details.





Check the Certificate Path, a 3-layer Certificate Path indicates that the certificate installation is successful.

般	詳細資料 憑證路徑	
	SignTrust Root Certification Authonity (G03)	r (GO3)
		視憑證(⊻)
5證) 宣個	狀態③): ]透證沒有問題。	
入	了解靈靈路徑	

## Adobe Acrobat Settings

#### Windows Users

Go to "Menu -> Edit Preferences", select "Signatures" from the left menu, and under the subtitle "Verification", select "More".

循別(G):		
	數位簽名	
一般	建立與外調	
X1F	And the Party and	
王国特	·簽名建立的控制還項	TA
主禅 頁面顧示	• 設定文件中蓋名的外觀	2.5
3D 和多煤體	確認	
Adobe 線上服務		
avaScript	<ul> <li>控制確認蓋名的方式和時間</li> </ul>	更多
多煤體 (舊版)		
多煤體信任 (舊版)		
安全性	身分與信任的認證	
安全性(増強)		
<b>身</b> 分	• 建立和管理器名的最分	更多
密助工具	• 曾進用於當证文件的認證	
表格		
言任管理程式	文件時間戳記	
変量 (2D)		
变量 (3D)	<ul> <li>配置時間截記伺服器設定</li> </ul>	更多
<u>育量 (幾何)</u>		
并字檢查		
明讀		
尼縣		
単位		
受尋		
電子藝件帳戶		
調除網路		
<b>3</b> 校		

Please tick the boxes "Verify signatures when the document is opened", "Require certificate revocation checking to succeed whenever possible during signature verification", "Validating signatures" and "Validating certified documents", then click "OK".

簽名確認偏好設定	×
<ul> <li>✓ 文件關設時確認簽名♡</li> <li>○ 文件自含有效但未信任的簽名時。系統會提示您審核</li> </ul>	並信任簽署者
確認行為 確認時: ⑦ 使用文件指定的方法;如果無法使用則顯示胡 ⑧ 使用文件指定的方法;如果無法使用則模用預	!示(IJ)  殿方法( <u>D</u> )
<ul> <li>○ 總是使用預設方法(W): Adobe 預設安:</li> <li>⑦ 在茲名確認中盡可能要求認證際上檢查(R)</li> <li>◎ 佐田口線加かな問題ない</li> </ul>	全性 •
<ul> <li>☑ 使用已週期均時間截能(E)</li> <li>☑ 忽略文件驗證資訊(I)</li> </ul>	
確認時間 確認簽名時使用: <ul> <li>● 簽名建立的時間(I)</li> <li>⑦ 嵌入在簽名中的安全時間(時間戳記)(S)</li> <li>⑦ 目前時間(C)</li> </ul>	確認資訊 儲存簽署的 PDF 時自動新増確 認資訊: ④ 確認資訊過大時時間 ⑦ 總是 ⑦ 決不
Windows 整合 對以下項目,信任 Windows 憑證存放區中的所有根拠 「謝證蓋名(5) 「可驗證認證的文件(D) 選擇其中任一選項均可能會導致將任意材 料視為信任的內容,歐用這些功能前請小 心。	<b>西</b> 證:
說明	確定取消

#### MacOS Users

When receiving a signed document at the first time, select "Signature Properties".



#### Select "Show Signer's Certificate"

	簽名內容	
<u>ka</u>	簽名有效性不詳。 簽署時間: 2022/07/09 04:12:34 +08'00'	
有效	x性摘要	
	自套用此簽名後。"文件"尚未修改。 認證者已指定此文件可執行表格填寫、簽署和注釋, 簽署者身分不详,因為沒有被納入您的信任認證清單 簽署時間以簽署者電腦時鐘為準。 簽名已於簽署時間驗證:	但禁止其它變更。 11.且其父認證亦非信任的認證。
簽署	2022/0//09 04:12:34 +08'00' 著者資訊	
	從簽署者認證至簽發者認證的路徑構建成功。 廢止檢查沒有執行。 顯示簽署者的認證	D
進网	皆內容	開閉 驗證簽名

Select the top layer Root Certificate, go to the tab "Trust", and select "Add to Trusted Certificates".



#### Select "OK"



Tick the box "Use this certificate as the trusted root", then click "OK".



Close the file and re-open to validate the signature again.



## Troubleshooting

A smart card reader detected in the Bit4ID PKI Manager program but no smart card details shown



Please check if the direction of inserting the smart card is correct, and if the relevant smart card driver is installed properly. If the smart card is still not recognizable, please return the smart card to our eSignTrust Registration Office for further checking.

Gemalto Smart Card (with oval shape smart chip, card serial number starts with "0". This type of smart card is end of support, please contact eSignTrust for more information.)



Bit4ID JSign Smart Card (with rectangular shape smart chip, card serial number from 800000011 – 8000004019)



Bit4ID JSign3 and JSign4 Smart Card (with rectangular shape smart chip, JSign3 card serial number from S1000004020 – S1000005019, JSign4 card serial number from S1000005070 onward.)





• Both smart card reader and smart card not shown



Please check if the card reader is properly plugged and the driver is installed. Please check the LED light status on the card reader, where flashing slow indicates that the reader is at standby condition, constantly on means connected and flashing frequently is when the reader is currently reading the smart card. In case where the LED light is not on, please return the smart card reader to our eSignTrust Registration Office for further checking.

#### Windows Users

Open Windows Device Manager to check if the card reader is connected.

· · · · · · · · · · · · · · · · · · ·		×
福雲(F) 動作(A) 拾場(V) 説明(H)		
<ul> <li>◆ ● 面 圖 圖 面</li> <li>◇ ■ DESKTOP-EAHEDET</li> <li>◇ ■ DVD/CD-ROM 光磁機</li> <li>◇ ■ DE ATA/ATAPI 控制器</li> <li>◇ ■ WSD 列印提供者</li> <li>◇ ■ 可提式装置</li> <li>◇ ■ 可提式装置</li> <li>◇ ■ 可提式装置</li> <li>◇ ■ 可提式装置</li> <li>◇ ■ 不放控制器</li> <li>◇ ● 不放控制器</li> <li>◇ ● 本放控制器</li> <li>◇ ● 本放控制器</li> <li>◇ ■ 含式・視訊及遊戯控制器</li> <li>◇ ■ 書用輸入與輸出</li> <li>&gt; ■ 就理器</li> <li>&gt; ● 動用序列匯流排控制器</li> <li>&gt; ● 通用序列匯流排装置</li> <li>&gt; ● 通用序列匯流排装置</li> <li>&gt; ● 通用序列匯流排装置</li> </ul>		
◆ 📴 智慧卡譜卡機 □ CCID USB Smart Card Reader		
> 222 1322 > 2021 1732 7732 > □ ■ 電照 2		

If connected, open "Settings -> Applications" to check if the "ACS Unified PC/SC/ Driver" and "Windows Driver Package – Advanced Card Systems Ltd Unified PC/SC/ Driver" are installed.



The card reader should be plug & play, if it is not recognizable by the system, please unplug the card reader and uninstall the card reader driver from Windows application, then plug in the card reader again to allow the system automatically install the driver or manually download and install the driver from eSignTrust website.

#### MacOS Users

Once the smart card reader is connected, go to "LaunchPad -> Others -> System Information -> Software -> Smart Card" and check if the card reader can be detected. The card reader should be plug & play, if the card reader is not installed automatically, please unplug and reconnect again. If the card reader is still not detected, please return the smart card reader to our eSignTrust Registration Office for further checking, or manually install the card reader driver.

🔹 系統資料	檔案	編輯	視窗	輔助說明 *
•••				MacBook Pro
<ul> <li>・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・</li></ul>			讃卡器 #01: 遺ち器 #01: #02: 智慧卡 #01: #01: 	MacBook Pro : ACS ACR39U ICC Reader (no card present)  b程式: fr.apdu.ccid.smartcardccid:1.4.34 (/usr/libexec/SmartCardServices/drivers/ifd-ccid.bundle) hk.com.acs.ccid:1.1.4 (/usr/local/libexec/SmartCardServices/drivers/ifd-acsccid.bundle)  b程式: com.apple.CryptoTokenKit.pivtoken:1.0 (/System/Library/Frameworks/CryptoTokenKit.framework/PlugIns/ pivtoken.appex)
Wi-Fi 卷宗 所大 下字位置 防火 Framework Raw支没正户 展示 安装 后的助體 安安停伸用印 建築 的動體 要安停伸用印 建築 有助 路 式 時 代 一 路 一 路 一 路 一 路 一 路 一 路 一 路 一 路 一 路			可用的	anw 竹 MacBook Pro、 軟件 、 知慧上
開發者			💻 Tan	nmy的MacBook Pro>軟件 >智慧卡

• Smart card not detected in Adobe

For users with the smart card driver already installed on MacOS but the smart card not recognizable in Adobe, please refer to the steps below to manually attach the smart card (PKCS#11) module in Adobe in order to use the certificates on the smart card.

- 1. Insert the smart card
- 2. Open Adobe
- 3. On the top menu, go to "Adobe Reader -> Preferences"

Ű.	Acrobat Reader File Ed	lit View S	ign Window Help		<b>G</b> 🕙 🕴
Hor	About Adobe Acrobat Read About Adobe Plug-Ins	der DC		Acrobat Read	er O Search
	Preferences	<b>H</b> ,			S, COURT
Re	Services	•			
Sta Sc	Hide Adobe Acrobat Reade Hide Others Show All	erDC 第H て第H	ommended tools for you	🔐 Fill & Sign	See All Tools
FILE	Quit Adobe Acrobat Reade	rDC #Q	nments with sticky notes, ts, and more.	Complete forms yourself or send to others to sign.	Edit text and images fast. Fix a typo or crop an image.
My	Computer	Use No	w	Use Now	Use Now
Doc	ument Cloud				
Add	an Account	Recent	NAME		OPENED

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4. Go to the "Signatures" category and select the "More" option under "Identities & Trusted Certificates"

General	Digital Signatures	
Page Display	Creation & Appearance	
30 & Multimedia Accessibility	Control options for signature creation     Set the appearance of signatures within a document	More
Adobe Online Services	Verification	
Forms Identity	Control how and when signatures are verified	More
JavaScript	Identities & Trusted Cartificates	
Language Measuring (20) Measuring (20)	Create and manage identifies for signing     Manage credentials used to trust documents	
Multimedia (legacy)	Document Timestamping	
Multimedia Trust (legacy) Reading Reviewing	Configure timestamp server settings	More
Search		
Second Calescell		
Signatures		
appendig.		

5. Click "PKCS#11 Modules and tokens" and then "Attach module"



6. For the Library Path, please open "Finder", in your Devices "Macintosh HD -> Library -> bit4id -> pkcs11", and locate the Bit4ID smart card module library file "libbit4xpki.dylib", and drag the library file to Adobe Library Path window (or manually type in the full file path), then click "OK".

000		pkcs11			
$\langle \rangle$	:: = III III :::· * * ~			Q Search	
Back/Forward	View Arrange Action	Share Add Tags		Search	
Favorites	Name	Date Modified	Size	Kind	
ICloud Drive	libbit4ipki.dylib	Today at 10:34 AM	40 bytes	Alias	
AirDren	libbit4ipki.dylib.conf	Today at 10:34 AM	45 bytes	Alias	
AirDrop	libbit4ipki.dylib.rc	10 May 2021 at 12:39 PM	43 bytes	Alias	
🎵 Music	ibbit4npki.dylib	Today at 10:34 AM	40 bytes	Alias	
Applications	libbit4npki.dylib.conf	Today at 10:34 AM	45 bytes	Alias	
	🔝 libbit4npki.dylib.rc	10 May 2021 at 12:39 PM	43 bytes	Alias	
Recents	libbit4opki.dylib	Today at 10:34 AM	40 bytes	Alias	
Desktop	libbit4opki.dylib.conf	Today at 10:34 AM	45 bytes	Alias	
O Downloads	libbit4opki.dvlib.rc	10 May 2021 at 12:39 PM	43 bytes	Alias	
	libbit4xpki.dylib	9 Feb 2022 at 1:30 AM	6.1 MB	Dynamic Library	
Pictures	libbit4xpki.dylib.conf	9 Feb 2022 at 1:28 AM	77 bytes	Document	
Documents	libbit4xpki.dylib.rc	Today at 10:34 AM		Folder	
H Movies					
Devices					
MacBookPro					
Remote Disc					
2					
Tags					
Blue					
Orange					

			Digital ID and Trus	ted Certificate Settings	
<ul> <li>Digital IDs</li> </ul>		Attach Module	Detach Module	C Refresh	
Roamir	ng ID Accounts	Module Manufacturer ID	> ^ Library Path		
<b>0</b> 1 11 1		bit4id srl	libbit4xpki.dyli	b	
Digital	ID Files	Gemplus	/usr/local/lib/C	lassicClient/libgclib.dylib	
Keycha	ain Digital IDs				
V PKCS#	11 Modules a				
✓ bit4	id PKCS#11				
(	CTT		-	Locate a PKCS#11 Module	
PKC	CS#11 Cryptok		Library Pat	h /Library/bit4id/pkcs11/libbit4xpki.dylib	
			-	Cancel OK	
Trusted Ce	ertificates		_		
			Modu	ale Manufacturer ID: bit4id srl	
				Module Description: bit4id PKCS#11	
				Library Version: 1.2	
				Cryptoki Version: 2.20	
				Library Path: libbit4xpki.dylib	
					Close

7. After attaching the Bit4ID smart card module, you will see your smart card "CTT" under the "bit4id PKCS#11" module, and the certificates on the smart card will be shown on the right. Select the Qualified Certificate on the smart card, and select "Usage Options -> Use for Signing" to define the certificate for digital signing.

		Acrobat Reader		
me Tools		Q Search	Try Ac	crobat Pro DC 🕜 🌲 Sign
ecent	000	Digital ID and Trusted Certificate Settings		
tarred NEW cans LES ly Computer	Digital IDs     Rearning ID Account:     Digital ID Files     Keychain Digital IDs     V     PKCS#11 Modules ai	Lissuer         Expires           CHcom> eSignTrust Government Qualified Certificate CA (003)         2026.02.19 23:59:59 Z           Chcom> eSignTrust Government Certification Authonity (003)         2026.02.19 23:59:59 Z	Remove ID	noad free scan app ments, receipts, and more with obe Scan mobile app.
ocument Cloud dd an Account	Re			E #
hared by you	Trusted Certificates			12 KB
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N Agreements		Government Qualified Certificate G03, Terms of use at www.esigntrust.c DEPT/ORG - Direccao dos Servicos de Correios e Telecomunicacoes, UN PROCUR - n/a	com/CPS, NIT - n/a,	'4 КВ
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- 8. Close the Settings window
- 9. Exit the Adobe program and restart again